



# PARIS

by  
*Martin*  
& friends



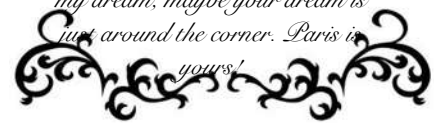
*We're the Paris you're looking for ...*

We invite you to experience the flavors, secrets stories and the charming aspects of Paris. We recommend you to join us on your first day in Paris, because we'll open the city for you on perspective like never before. Well also advice you to make the most of the city during your stay and we will be available in case you need us. Welcome to **Paris by Martin & friends**, your friends in Paris.



*Martin*

*I'm a dreamer by nature. I have been living in Paris downtown for long time, I'm a musician and an entrepreneur, a storyteller and history lover. I love making new friends and sharing my findings about the history of Paris and its hidden stories after years of research and digging alongside historians and passionate friends. Sharing those hidden secrets, the French flavors and meeting people are part of some of my biggest passions ever. Welcome to my dream, maybe your dream is just around the corner. Paris is yours!*





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*We're your friend in town...*

This is not only a tour, is much more than that. Could be like 10 tours in one and it is a concept for a lifetime\*. This is a host concept too. We are maybe your best investment when travelling. This is something never done before. You only have to do a tour with us and you will become part of our club, our friend and our community. We like to call our tours, « opening tours » because we create « Parisian beasts » and we open the city in perspective for you. Our tours provide much more than any other tour in the city. Personal, fun, creative, unique, with the only main goal of making clients happy and show them how to be better than a local. Today is Paris by Martin & Friends but after our tour the adventure continues, and it will be your « own » city. It will be then, « Paris by you », your friends, your family and we will advise you, in order to build up your own personal relationship with Paris. We will assist you to get the best of the city during your stay and also in your future stays in Paris\*\*.



## DAY E-BIKE TOUR

(Recommended)

**Rates:** 80 euros per person

**Time:** 10am or 3pm.

**Languages:** English, Spanish.

**Length:** 3 hours.

**Participants:** 12\* shared group tour. Minimum 4 pers in order to guarantee a tour. Under 3-year-old, free of charge\* (read conditions).

**Routing:** the guide will decide based on his criteria, logistic, clients' knowledge.

## DAY WALKING TOUR

**Rates:** 70 euros per person.

**Time:** 10am or 3pm.

**Languages:** English, Spanish,

**Length:** 2,5 hours.

**Participants:** 12\* shared group tour. Minimum 4 pers in order to guarantee a tour. Under 3-year-old, free of charge\* (read conditions).

**Routing:** the guide will decide based on his criteria, logistic, clients' knowledge.

## Martin's Paris introduction (map)

**Rates:** 200 euros.

**Time:** to be determined.

**Languages:** English, Spanish.

**Length:** 1 hour.

### Format & Content:

The Martin's intro to Paris includes: lay out of the city; key areas to explore; neighborhoods of Paris; highlights, off the beaten path; food and antiques-flea markets; food in general; all types of shopping; scams for tourists; transportation; and much more.

**Why?** Be good from scratch; do not run after the city no more, just dominate the beast; get the best meaningful version of Paris to you.

## PRIVATE TOUR

**Recommended:** the experience the press is talking about. Our BEST SELLER!

No cars nor vans, etc. It is by walking. Then, if you wish, you can add optionals such as: ebikes, etc.

### Rates:

(3HS) 450e up to 4 pers + 50e p/p from 5<sup>th</sup>.

(5HS) 600e up to 4 pers + 70e p/p from 5<sup>th</sup>.

**Time:** 10am, 3pm. Night 6pm\*

**Languages:** English, Spanish.

**Length:** 3 or 5 hours.

**A 6h30min-tour could be available exceptionally\*** (start time max 3pm\*)

**Routing:** tailor made.

**OPTIONALS w/extra charge:** e-bikes and/or night version.

**PARIS 2024 OLYMPIC GAMES:** rates for all type of tours are different during the period of the games (**July & August**). You can find them through our online request form on our website, in the "reservations" section.

**Meeting point:** changes all the time, we will confirm it on an email sent to you before the tour date. If any changes occur, we'll let you know a.s.a.p. (before the start time of your tour).

**Please try to be on time at the meeting spot.** If you are delayed or lost, please call +33620597357 (main) or +33613932316. We can wait for you up to 30 minutes (as an exception) depending on the criteria of the rest of the participants. After that period, you will be considered, a NO SHOW and you will be charged full amount of your reservation.

**For further information, check our service conditions in our website.**

\*The maximum quantity of participants on group shared tours could change, find more information in our terms and conditions / for a lifetime\*\* concept until the company no longer exist.







# PARIS by Martin & friends

## Terms & Conditions

All services must be reserved at least 24hs before the wished date and time for your service/tour. After that period, we could accept reservations according and subject to our availability and criteria. In that case, for last minute requests, please call to the phones published/informed below. There are no exceptions for these conditions described below. (in this terms policies and conditions section), even for last minute requests.

### The requirements to confirm your reservation:

**1-CONTACT INFORMATION IN PARIS** - to provide full information of your hotel or apartment in Paris including the surname and/or surnames which you are registered-in that place, and at least 1 cell phone working in Paris with data (internet service), that allows you to receive and make: calls, text messages, whatsapps, e-mails, use Google maps, etc.;

**2-ACCEPTANCE OF CONDITIONS:** - How do you accept our conditions? The fact of sending an email requesting an option/tour/service and/or date and/or time schedule after sending to you, from our part, and e-mail or text message or whatsapp or phone call/voice message or automatic confirmation by a system and/or software/platform authorized/integrated by our company, expressing our availability in any way, it means that you accept that you have read and accepted previously what it is stated and described in this full text (policies and conditions). The act of requesting availability or giving it to you, implies that you are aware of our rules, conditions and policies published at [www.parisbymartin.com](http://www.parisbymartin.com). You also accept that you have previously read, understand and accept our conditions and policies previously when sending a web site reservation request form. Is your own/exclusive responsibility if you read them or not and if you communicate them to your reservation participants.

In case of conflict and/or contradiction between what is stated in our website against of what is stated in our emails with you, our emails first and then sms/whatsapp will be considered the main most relevant legal elements over the website to be used and shown in court if somehow, for a certain situation, we get to that point.

On a regular basis, e-mails are most relevant element of proof when having a conflict with clients but sms, whatsapp can be complementary legal elements considered as proofs. We, all the parts, agree and accept this.

**3-PARTIAL/ FULL PAYMENT:** making a partial or full payment of chosen services with Paris by Martin -Martin Muda EI-, according to the company criteria for every particular case (you must confirm the amount with Paris by Martin -Martin Muda EI- before sending the payment, if you send a payment with out asking and checking cannot be considered as a full-filled condition, therefore you have not confirmed your reservation, not full-filled this requirement).

**Not accepting in part and/or in all, these conditions, mean that your spots are not guaranteed and that we will not wait for you at the meeting point. If you show up without having a confirmed reservation means that you accept from that moment all these conditions but is not compulsory for us to accept you for/in a service/reservation/tour. Paris by Martin (Martin Muda EI) reserves the right to choose to do the tour or not for you and/or include you in the on-going service/tour.** If we agree to do a service for you, we will ask written acceptance of our conditions (SMS to +33620597357 and/or email to [martinandfriendstours@gmail.com](mailto:martinandfriendstours@gmail.com)) or any other request according to our criteria to prove you showed up and your participation. It is your exclusive responsibility, to search and get the information on your own, in order to get to the meeting point on time for your tour/service. If you do not reach the spot according to the present rules you will lose the full amount of your reservation (this means that if you did a partial payment you agree to paid the remainder amount to reach the full amount) and also loose your service/tour of course. If you are late and you loose key part of our tour, such us map, map explanation, introduction, etc. You will not be able (nor your reservation participants) to do any comment and/or review in any format and/or way about our company and/or staff and/or whatever related to all.

**THE DAY OF YOUR TOUR:** If you are late for your tour or you have troubles to find the meeting point, please give us a call to +33620597357 or +33613932316 immediately. If we are not picking up the phone in one of these phones, try the other one and please leave messages every time when trying to contact us to improve our chances reach you and in order to trace your communications and to prove that you have tried to reach us and the reasons of your contact. These actions will help us to assist/help you to reach us on the meeting point. A lost call with no message, it will not be considered as a notice because it does not express the situation that you want to communicate.

**CANCELLATIONS AND REIMBOURSEMENTS:** you can cancel up to **one week prior** to the tour at no charge\* After that period and **up to 72hs before your tour**, you will be charged 50%\* of the total mount of your reservation (or reimbursement of 50%\* of your reservation if you have prepaid the whole reservation).

**Some particular examples:** if some of your reservation participants cancel in advance (partial cancellation), we will apply the same cancellation policy for the proportion that is been cancelled. This means if there are 2 participants cancelling in a reservation of 4 within one week from the date and time scheduled-start of the tour, we will reimburse you 50%\* of those 2 places, if you have pre-paid in full OR, we will charge you 50% of those 2 spots of the amount to complete their portion of the rate according to the policy.

**Were a small company and in order to guarantee your spots we refuse other reservations that we cannot recover later on.**

**Cancelling after that period of 72hs, and/or not showing up (no-show), and/or showing up partially (part of the group):** means you pay for the rest of the group no showing-up because we loose those spots) and/or being late more than 30 minutes and/or refusing to start and/or continue the service at some point, means that we have the right to charge you 100% of the total amount of your reservation with no exception.

**IMPORTANT 1: \*reimbursements in all cases and circumstances, do not include fees, commissions and costs of independent entities such us: banks, credit cards, PayPal, payment platforms, etc. (which ARE NOT reimbursable at all and it is beyond our possibilities to manage them).**

**IMPORTANT 2: \*** you agree that for cancellation requests (taking in account the moment you request to cancel and/or for reservations/services to be rendered for these following described months of high season), on the months of March, April, May, June, July, August, September, December, a 20 euros cancellation additional fee/cost could be added, due to the volume of reservations and cancellations, that our little structure has to manage (this fees/cost will be taken from your 100%\*, 50%\* reimbursement, if it is the case).

You accept as per our terms, that all the reimbursements given in regular, normal conditions/contexts will be immediate\* (\*IF POSSIBLE, because PayPal and banks, credit cards, etc. could take some days to communicate and send money between them and this has nothing to do with our company. \*IF it is NOT possible, we will send the reimbursement within 35 days from the date of the cancellation request) ...

**...KEEP READING THE FULL TEXT OF OUR CANCELLATION POLICY, TERMS AND CONDITIONS FROM OUR WEBSITE**

**[WWW.PARISBYMARTIN.COM](http://WWW.PARISBYMARTIN.COM) (FOOTER SECTION, CALLED « POLICIES & CONDITIONS »).**

**WHEN TAKING A RESERVATION, YOU ACCEPT ALL OUR CONDITIONS, POLICIES AND TERMS. IT IS YOUR OWN, FULL AND EXCLUSIVE RESPONSIBILITY TO READ THIS FULL TEXT AS WELL AS TO COMMUNICATE / INFORM IT TO YOUR RESERVATION PARTICIPATNS. YOU ARE THE ONLY RESPONSIBLE FOR THEIR ACTIONS AND ACCEPTANCE OF OUR TERMS, POLICIES AND CONDITIONS.**

In accordance with Articles L.616-1 and R.616-1 of the Consumer Code, our company, has set up a consumer mediation system. The mediation entity retained is: CNPM - MEDIATION - CONSOMPTION. In case of dispute, you can file your claim on its website: <http://cnpm-mediation-consommation.eu> or by mail by writing to CNPM - MEDIATION - CONSOMMATION - 27 Avenue de la Libération 42400 SAINT-CHAMOND

\*\*Only emergency calls when calling to our official phones from 10pm to 9am.

\*\*Friendship has a limit and is subjective and cannot be subject to/of legal terms.

\*\*Calling, texting and other ways of communication are subject to availability.

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